

# Cambridge Community Chorus



## FAQ

### When can I place an order?

You can place an order on the website at [shopwithscrip.com](http://shopwithscrip.com) any time after you have registered and linked the account to the Chorus, using the enrollment code D6DF57783L2L8. The group order will be placed on Tuesdays, for delivery at the following rehearsal on Monday night. We plan to place orders every week.

### How can I pay?

You can pay by direct debit from your bank account, Presto-Pay, or you can pay by personal check. We prefer that you use PrestoPay.

### What are the steps to pay by PrestoPay?

**PrestoPay** is a very secure system for paying on-line with a direct debit from your savings or checking account. There is a link on the [shopwithscrip.com](http://shopwithscrip.com) website, with three steps required to register:

1. **Register:** Enter your account information in a secure environment.
  2. **Verify:** At [shopwithscrip.com](http://shopwithscrip.com), record the two small deposits that GL Scrip Center has placed in your account. (This is the same verification system used by payment systems like PayPal, or paying your utilities online. It may be a day or two for the small deposits to show up.)
  3. **Activate:** You will receive a unique approval code by e-mail. You need to send this to our coordinator at [ccc.scrip@gmail.com](mailto:ccc.scrip@gmail.com) in order for your PrestoPay account to become active, so that you can benefit the chorus with your gift card orders.
- As you create each order, you will always have the option to pay by PrestoPay or by check. No funds are released from your account until you type in your PIN---that PIN is of your creation and not the same as the approval code---no one knows it but you.
  - Your account will be debited when you check out your order at [shopwithscrip.com](http://shopwithscrip.com). For each order, you will be debited an extra 39 cents---just a bit less than a postage stamp.

### What are the steps to pay by check?

We will be accepting checks for gift cards that you order, but this process is extra work for the Scrip Team. The steps required for ordering gift cards by check are as follows:

1. Create your order online at [shopwithscrip.com](http://shopwithscrip.com).
2. At checkout, indicate that you will be paying by check. (There are two options indicated there.)
3. Print out your order.
4. Bring your check and your printed order to rehearsal to turn in to the Scrip Coordinator.
5. You will need to pick up your order at the following rehearsal.

### Why do I make out my check to the Chorus?

The Chorus must pay for the group order to buy the gift cards. The Chorus is then reimbursed by direct deposit the amount earned through the bonus contributions from the company.

**How can I reload a card?**

Some stores allow you to reload your gift card. You MUST reload at [shopwithscrip.com](http://shopwithscrip.com) in order for the chorus to get credit. You MUST NOT reload it at the retailer.

**How fast does the card reload?**

If you are paying by PrestoPay, your card will reload within a couple of hours, or at least overnight. If you are paying by check, your card will be reloaded when the Chorus group order is placed.

**How does *ScripNow!* Work?**

*ScripNow!* Is an electronic gift card that is delivered to your e-mail address, or to someone else's e-mail address that you designate. If you are paying by PrestoPay, that e-mail will be sent within a few hours, or the next day. If you are paying by check, it will be released when the Scrip Company receives the group order from the chorus. You will receive it by e-mail.

**I track my expenses with various retailers for business purposes. If I purchase multiple gift cards in one cart, is there a way to track that?**

Yes. In your account at [shopwithscrip.com](http://shopwithscrip.com), you can create reports in various formats to document your expenses with particular retailers.

**Can Non-Singers participate in the program?**

YES! Non-singers, named John Doe, friends of Tanya Smith, should register as follows:  
First Name: John – Tanya Smith  
Last Name: Doe

John Doe should use his own e-mail address for contact information unless you want it otherwise. Tanya Smith will have to pick up those gift cards on Monday night. They will be filed under her name.

**What if I lose my gift cards?**

Lost gift cards are cash to anyone who finds them. If the card is reloadable (only some retailers offer this) and you have registered it online at [shopwithscrip.com](http://shopwithscrip.com), the balance can be transferred to a new card that you purchase. If you have recorded the number on the card, and the hidden code under the scratch spot on the back of the card, and the card has not yet been spent, sometimes, the card can be reissued. This is rare. MORAL: keep good track of your cards! Handle them just like cash.

**Do the cards have expiration dates?**

No, they do not. And they do not lose value with time.

**Do I have to spend all the value on the card at one time?**

No. For example, I have a \$25 card from Staples. Today I make copies for \$12.50. Two weeks later I buy some pens and pencils for \$9.20. I still have some value left on the card that I can use at any time over the next few years.